**Spares & Support Engineer**

**Department: Spares Site: Lincoln**

**Reporting to: Operations Director Key Reports: None**

**Role Summary**

Reporting to the Supply Chain and Procurement Manager, this a key role that involves providing OEM technical expertise and spare parts support for all gas turbine types supported by the company, ensuring Greenray meets its commitments to customers regarding Time, Quality and Cost. Working across engineering disciplines you will be part of a team that ensures projects and spares orders are delivered correctly and on time, supporting the development of the business**.**

The role requires the ability and willingness to travel both with in the UK and overseas.

**Main Responsibilities**

* Parts identification for spares enquiries
* Creating spares lists
* Identification of obsolete parts
* Sourcing of replacement solutions for superseded parts
* Identification of suitable suppliers & manufacturers
* Identification of Quality requirements for purchase & Supply
* Component usage identification
* Supplier liaison regarding engineering queries & drawing interpretation
* Undertaking supplier visits ensuring product quality and ensuring that appropriate engineering practices are carried out.
* Continued development of existing suppliers. Review of potential new suppliers, supplier performance analysis in conjunction with procurement
* Supporting our Goods receiving process, dealing with Engineering queries, detailed inspection and checking certification
* Dealing with material Change requests and manufacturing changes
* NCR actions / concessions
* Engine history updates
* General queries, engineering information & support
* Support for sales, projects & field service and answering internal general queries in relation to engineering information & support.

**People**

Details person - Completer finisher, Customer Focused, Logical thinker, Trust, and Integrity, Highly organised, Building Relationships, Flexible.

**Required Skills**

**Skills & Experience** (capabilities & qualities)

* Knowledge of, Gas Turbine/Power Turbine or high-speed rotating machinery, overhaul repair procedures both on site and in the workshop, together with knowledge of Industrial Gas Turbines, including Auxiliary systems and controls.
* Knowledge of TA Turbines
* Commercial awareness, with an understanding of key business drivers and business goals.
* Knowledge of Greenray’s market, drivers, and activities.
* Good working knowledge of Microsoft Office and the ability to use computer systems and processes.
* Flexible approach to managing a varied and changing workload.

**Education** (qualifications & training)

* Qualified to HNC or higher combined with equivalent experience in a Gas turbine or high-speed rotation machinery environment.
* 3 – 7 years’ experience in relevant engineering field

**Version Date**

22 August 2023